



Expectations of Suppliers

In order to meet and maintain the highest standard of service to our customers, we continuously review the performance, products, and services that our suppliers provide.

Suppliers are evaluated based on:

- professional qualifications and quality management
- quality of service/product
- customer/sales service
- vendor business stability/solvency
- outside recommendations
- existing vendor relationships
- the best value for the best price

Denial of supplier acceptance or dismissal of an approved supplier can be the result of:

- failures to meet contractual obligations
- fails in design/workmanship
- poor documentation/performance
- price of product/service
- delivery requirements
- failures to respond to corrective actions

The quality that comes in through our doors helps ensure quality out to our customers.